

CS&G joined with St. Anthony's in 2002 as wayfinding consultant and ongoing resource for implementation of comprehensive interior and exterior wayfinding elements at all of their facilities. We carefully implemented a new branding program across multiple locations within the region.

CS&G completed the last phases of a multi year implementation plan in 2010 and continues to work with the facility on implementing CareFinding improvements.



Updating ongoing donor recognition is easy because it is on bookshelves using the spline of faux books with visually weighted levels.



Touch screen kiosks eliminated eliminated frequent expensive updating at a medical building.









**Project Name/Location:** 

St. Anthony's Medical Center, St. Louis, MO.

## Consists of:

Medical Center (a 914 Bed hospital)
4 Offsite Urgent Care/Medical Buildings
3 Medical Office Buildings
Largest Heart Center in St. Louis
Hospice
Behavioral Health Building
Education Complex
Stand Alone Women's and
Children's Health Center
Four dedicated Medical Office buildings

## DIFFERENTIATED STRATEGIES ORCHESTRATED BY CS&G:

☑ Diagnostic Tools

Online Stakeholders Survey Subjective Survey Review Construction Plans Industry Data Comparison

**☑** Wayfinding/Carefinding<sup>™</sup>

Design Consultation
Collaborate With:
Facility Staff/Thoughtleader
Architects/Contractors

✓ Incorporated Emerging Technologies
At Home & At Site Interactive
Digital Displays, Touchscreen Kiosks

✓ Terminology/Pathway
Simplification/Unification
Extensive Staff & Public Education

☑ Collateral Aids

Pre Site Visit Information Enhancement Concierge & Valet Parking In Service

✓ Visitor Maps/Guides
Artwork For All Media

Sign System Implementation Comprehensive Graphic Standards Multi Phased Exterior & Interior Signage Design, Fabricate & Install

☑ Donor Recognition Program
Digital and static elements

